

SEARCHED

Class	Sub.	Date	Exmr.
379	88-25 88-23 88-17 88-16	03/28/02 03/28/02 03/29/02 03/29/02	D.T. D.T. D.T. D.T.
374	88-25 88-23 88-17 88-16	9/13/02 ↓ ↓	OA ↓ ↓
371	88-25 88-23 88-17 88-16	2/9/03	OA
379	88-25 88-23 88-17 88-16 71 93-12 67-1	6/24/03	OA
379	88-25 88-23 88-17 88-16 76 73-12 67-1	12/16/03 ↓	OA

INTERFERENCE SEARCHED

Class	Sub.	Date	Exmr.

SEARCH NOTES (INCLUDING SEARCH STRATEGY)

Discussed application with Fan Tsang	Date	Exmr.
interactive voice response and session and server or system	03/28/02	D.T.
IVR and caller profile	03/28/02	D.T.
interactive voice response and caller and advertise	03/28/02	D.T.
interactive voice response and network and caller	03/28/02	D.T.
interactive voice response and (list or menu)	03/29/02	D.T.
interactive voice response and (list or menu) and shortcut	03/29/02	D.T.
interactive voice response and (list or menu) and key	03/29/02	D.T.
interactive voice response or IVR	03/29/02	D.T.
DISCUSSED AFTER FINAL WITH SPE FAN TSANG A.U. 2645	12/4/2002	OA
SPOKE WITH ALAN HODSAIN PRIMARY A.U. 2645	12/16/03	OA
CONSULTED WITH ANDIO ESCALANTE A.U. 2645	6/10/4	OA